

The Law Society of Scotland is the Governing Body for Scottish Solicitors, Established by the Legal Aid & Solicitors (Scotland) Act in 1949.

The Society promotes the interests of the solicitors' profession in Scotland and the interests of the public in relation to the profession. The Society employs approximately 140 individuals from a single location.



The Problem

As with most businesses and organisations, the Society is targeted by those sending large volumes of spam emails. Fortunately, its IT system has never been successfully infected by a virus. However, there were previous indications that spammers would attempt further attacks on the system.

The Solution

The Society decided to look externally for a solution - and Webroot was chosen as providing the most suitable service. The award-winning solution now works in tandem with the pre-existing internal software, effectively providing a 'belt and braces' approach to the issues of spam and viruses. As it is centrally managed by the Society's IT team, the 140 staff who use the system benefit from the protection it provides while being unaware of, and otherwise unaffected by, its presence.

The Results

In the first month of usage, the Webroot E-Mail Security SaaS service blocked more than 99% of all incoming spam and 100% of emails containing a virus. A large proportion of this email was from spammers utilising the relatively new strategy of including an image that contains a minor change from previous emails. In total, the service blocked 78,233 spam emails in the first month along with 165 viruses.

Comments

"Although our existing system had been coping admirably, we needed something that could deal with potentially massive volumes of incoming mail. The Webroot service operates in real time and gives us the reassurance that the majority of unwanted incoming mail will be dealt with before it hits our network, freeing up bandwidth. Another major benefit for us is that our team doesn't have to manage or update the service in order for it to be effective – a real bonus in terms of time."

Richard MacLennan. IT Manager for the Law Society of Scotland